



221 East Hickory Street PO Box 3248 Mankato, MN 56002-3248

June 27, 2012

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street W  
Washington, DC 20554

Administrator  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, DC 20036

Toll-Free: 866.442.5679

Phone: 507.387.1151

[www.hickorytech.com](http://www.hickorytech.com)

Nasdaq: HICO

Dr. Burl Haar  
Executive Secretary  
Minnesota Public Utilities Commission  
121 7<sup>th</sup> Place East, Suite 350  
St. Paul, MN 55101

RE: WC Docket 10-90  
Reporting Requirements Pursuant to 47 CFR §54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Mid-Communications, Inc. dba HickoryTech (Study Area Code 361375) pursuant to WC Docket 10-90, as specified in Public Notice DA 12-279 released on May 8, 2012.

I may be contacted at 507-386-3667 should there be any questions.

Sincerely,

A handwritten signature in blue ink that reads 'Carrie Rice'.

Carrie Rice  
Regulatory Affairs Manager

**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6), (h)**

**WC Docket No. 10-90**

**§ 54.313(a)(2) - Outage Reporting**

My company collected this information pursuant to state utility commission requirement.

A copy of the submitted report is attached.

**§ 54.313(a)(3) - Unfulfilled Service Requests**

My company collected this information pursuant to state utility commission requirement.

A copy of the submitted report is attached.

**§ 54.313(a)(4) - Customer Complaints per 1,000 Connections**

My company collected this information pursuant to state utility commission requirement.

A copy of the submitted report is attached.

**§ 54.313(a)(5) - Service Quality Standards and Consumer Protection Rules**

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

**§ 54.313(a)(6) - Ability to Function in Emergency Situations**

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

**§ 54.313(h) - Local Rate Floor Data**

Office of Management and Budget Rate Floor Data Collection Form, control no. 3060-0986 is attached.

I certify that I am an officer of the reporting carrier and that to the best of my information, the information contained herein is accurate.



[Signature of Corporate Officer]

Carol Wirsbinski

[Printed Name of Corporate Officer]

Date: June 26, 2012

President

[Title of Corporate Officer]

## Rate Floor Data

### RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986

#### Block 1 - Contact Information

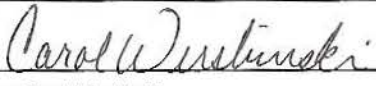
ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	361375
2	Carrier Study Area Name	alpha characters	Mid-Communications, Inc. dba HickoryTech
3	Service Provider Identification Number	9 numeric digits	143002084
4	Residential Local Service Charge Effective Date	mm/dd/yyyy	6/1/2012
5	Contact Name	alpha characters	Carrie Rice
6	Contact Telephone Number (include area code)	9 numeric digits	507-366-3667
7	Sheet number	numeric digit(s)	1
8	Total Number of Sheets	numeric digit(s)	1

#### Block 2 - Resid

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops
9	\$16.00	\$0	\$0	\$0	6,200

#### Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported; and, to the best of my knowledge, the information reported on this form is accurate.

Signature of authorized officer 	Date: June 26, 2012
Printed name of authorized officer: Carol Wirsbinski	
Title or position of authorized officer: President	
Telephone number of authorized officer: (612) 236- 1001	
Study Area Code of Report: 361375	



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Nasdaq: HTCO

May 30, 2012

Dr. Burl Haar, PhD  
Executive Secretary  
Minnesota Public Utilities Commission  
121 7<sup>th</sup> Place East, Suite 350  
St. Paul, MN 55101

*via electronic filing*

RE: Annual ETC Certification of Mid-Communications, Inc. dba HickoryTech  
MPUC Docket No. P999/M-12-

Dear Dr. Haar:

Mid-Communications, Inc. dba HickoryTech respectfully submits its annual filing requirements in the above-referenced matter. This includes documentation of network improvements to be made in the 2012-2013 timeframe, as well as an update on 2011 expenditures. Public and non-public versions of this document are being filed.

Should there be any questions concerning this filing, I may be reached at 507-386-3667 or at [carrie.rice@hickorytech.com](mailto:carrie.rice@hickorytech.com).

Very truly yours,

/s/ Carrie Rice

Carrie Rice  
Regulatory Affairs Manager

Attachments



STATE OF MINNESOTA  
BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Ellen Anderson  
David C. Boyd  
J. Dennis O'Brien  
Phyllis Reha  
Betsy Wergin

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of the Request by Mid-  
Communications, Inc. dba HickoryTech for  
Certification of Their Federal Universal Service  
Support

MPUC Docket No.:P999/ - 12-

**REQUEST BY MID-COMMUNICATIONS, INC. DBA HICKORYTECH FOR  
CERTIFICATION OF THEIR USE OF FEDERAL HIGH-COST SUPPORT IN 2013**

Mid-Communications dba HickoryTech ("Mid-Com") hereby requests that: 1) the Minnesota Public Utilities Commission ("Commission") certify to the Federal Communications Commission ("FCC") and the Universal Service Administrative Company ("USAC") that all federal high-cost support provided to HickoryTech in 2013 will be used only for the provision, maintenance and upgrading of facilities and services for which that support is intended; and 2) the Commission provide this certification to the FCC and USAC on or before October 1, 2012. Certification by the Commission is required each year and it is necessary for the Commission to provide that certification on or before October 1, 2012 in order to prevent loss of federal universal service support, which would have adverse impacts on local ratepayers.

Mid-Com is a rural incumbent telephone company that has previously been designated by this Commission as an eligible telecommunications carrier. The Company provides local exchange telephone services, including all of the essential services that are included in the

federal definition of universal service, to approximately [TRADE SECRET DATA  
BEGINS ~~XXXX~~ TRADE SECRET DATA ENDS] access lines within its established rural  
service area in Minnesota.

Based on the information in this filing it is anticipated that the Commission will make the  
appropriate certification to the FCC and USAC.

Exhibit A provides details as to the expenditures that were incurred in 2011 and estimates of  
the expenditures for years 2012 and 2013 for the provision, maintenance, and upgrading of  
facilities and services supported by federal universal service. Consistent with the universal  
service principles set forth in the federal law and also the FCC orders referenced herein, Mid-  
Com will use federal universal service amounts received in 2013 to offset a portion of 2013  
expenditures referenced in Exhibit A. This use of federal universal service support will  
enable Mid-Com to: (1) maintain rates for its local exchange services that are affordable and  
reasonably comparable to rates being charged for the same services in urban areas; and (2) to  
continue to upgrade its telecommunications facilities and equipment as necessary to meet  
evolving service requirements and maintain high quality service. The use of federal universal  
service support for these purposes is clearly consistent with the federal universal service  
provisions.

In Docket P-999/M-05-741 the Commission ordered companies seeking certification to comply  
with the annual filing requirements adopted by the FCC in CC Docket 96-45, FCC 05-46 with

the modifications that a report on a two-year service quality improvement plan is to be used instead of a five year plan and that information may be filed on a service area basis instead of a wire-center basis. The following information is provided in compliance with this requirement.

Mid-Com's service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service to all service areas of the company. As an incumbent local carrier we upgrade and replace facilities and equipment as necessary, as well as provide service to all requesting customers under our carrier of last resort obligations. Exhibit B lists Mid-Com's projected top five projects for 2012 and 2013, as well as providing an update on previously anticipated projects for 2011 and 2012.

Mid-Com's existing exchange area maps are on file with the Department of Commerce and the Department of Administration.

Additional information required is provided as follows:

During the year of 2011 there were no outages that required reporting to the FCC.

Mid-Com was able to provide service to all potential customers that requested service during 2011 and at December 31, 2011 had no unfulfilled requests for service.

The number of complaints of service quality per 1000 handsets or lines for 2011 is less than 2 which is in accordance to state rules.